



## 2021 REFUND POLICY

There are no refunds for membership dues, scholarship donations and/or event tickets, if applicable. All other refund requests must be in writing. For refundable items, such as convention registration, refunds will generally be at 85% of the full amount, due to the cost of processing and credit card fees that are unavoidable.

- Convention Pre-Registration – All approved refund requests will be refunded at 85%. No refunds will be given on-site during the convention.
- No Refunds will be given for printed music packets after June 15, 2021 due to committed printing costs.
- All refund requests made after convention must be requested in writing and received in the TCDA office within 30 days of the end of Convention.
- We cannot issue refunds for souvenir items such as t-shirts, polos, tote bags or water bottles, if applicable. If possible, we will attempt an exchange if we have the item(s) in stock.
- All-State and Honor Choirs – as stated on the audition and registration forms, no refunds for any reason.
- High School Student Day - no refunds due to pre-event costs to TCDA
- Events/Seminars - no refunds due to pre-event costs to TCDA